

# HEALTH AND SAFETY MANAGEMENT SYSTEMS AND PROCESSES



## OVERVIEW

Threepwood Consulting was commissioned to carry out an independent audit of the client's Operational Health & Safety (OH&S) Management System and processes to gauge compliance with current UK legislation and Industry good practice.

Using fully accredited auditors, Threepwood Consulting adopted a 'critical friend' type approach so as to promote openness, transparency and flexibility.

## CASE STUDY

Following an initial gap analysis of client and contractor processes, Threepwood Consulting identified a number of gaps with the potential to negatively impact on the success of the client's OH&S management system. Consequently, the client requested an independent audit of its OH&S management system.

## OBJECTIVES



Assess the client's OH&S management system for performance and effectiveness against the requirements of BS ISO 45001:2018



Check day-to-day compliance against the outcomes of the OH&S Management System... *"do we do what we say we do?"*



Reflect Industry good practice



Identify gaps and opportunities for improvement



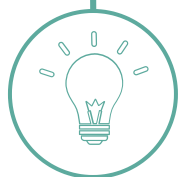
### PROJECT AIM

Assess the client's OH&S Management System for performance and effectiveness so that the prevention of work-related injury and ill health to workers and the provision of safe and healthy workplaces can be consistently achieved



### PROJECT CHALLENGES

- Short project deadlines
- No previous audit or benchmarking exercises were carried out
- Development of bespoke question sets and audit management tools
- Effective planning and communication



### PROJECT SOLUTION

Threeewood Consulting successfully delivered the project to time, budget and client satisfaction using the following PLAN-DO-CHECK-ACT delivery techniques:

- Initiating the audit in an effective manner
- Preparation of documented information
- Effective audit planning
- Conducting audit activities including interviews, collecting and verifying evidence, generating audit findings and determining audit conclusions
- Preparation and distribution of the audit report
- Conducting follow-up activities including a presentation workshop

*"The format of the audit worked really well, was not a significant burden on staff being interviewed and the effort of the auditor to understand the business model meant that questions could be conveyed in a manner which was applicable/understandable. The free flowing discussions was proof that all parties were fully engaged"*

## KEY RESULTS

Understanding and meeting client needs

Innovative and bespoke solution

Quality and value

Legislative compliance

Detailed reporting

Client follow-up and support

